

TAKING OUTCOME 7 FORWARD

Beyond reporting

Introduction of Outcome 7

- Represents a significant conceptual shift away from inputs and processes required for delivery (eg no. of workshops, meetings attended etc) to articulating the outcomes that we need to achieve.
- Requires implementers to adopt a different approach to planning and implementation

What we see thus far...

Challenges

- Lots of focus on reporting
- Outcome 7 reporting processes still largely adhoc in nature – reactive reporting – crisis management – affects quality of information – quality of report
- Evidence based issues : we need to be able to substantiate the figures with evidence
- Vetting and validation of information is a challenge

Challenges

- “Shared” Mandates
 - ▣ Results in departments implementing similar projects for similar beneficiary groups
 - ▣ Risks of duplication
 - ▣ Double counting of performance

Challenges

- Outcome 7 reporting has not yet been fully institutionalized into our regular reporting processes - Seen as “additional” reporting
- Departmental planning still largely in isolation and does not make provision for delivery overlaps
- Information gaps still exist

More than just reporting....

Taking deliberate steps to implementing Outcome 7

Clarify and share the vision

- Important to be clear about the ability of the outcomes based approach to impact positively on the lives of people
- Develop our ability to positively affect the drivers of change that will take us toward the achievement of the Outcome
- Acknowledge the need to bring diverse stakeholders together who together have a greater range of capabilities to impact drivers of change.
- Within our organisations – cascading of Outcome 7 is required

Building Partnerships

- Perhaps the most significant feature of Outcomes based Approach – build partnerships
- Starts with acknowledgement and appreciation of the respective roles of partners
- Developing a greater awareness of the actual and potential contribution of each of the partners and how that contribution can take us forward
- Largely national department focused – bring in provinces and private sector in a meaningful way

What we need to be working toward



Taking partnerships forward

- Must be joint planning between departments on areas where there is a risk of duplication
- Need to bring the private sector closer in terms of their contribution
- During joint planning we will be able to arrive at complementary approaches rather than competing for the same performances within an already congested rural space

Making the change stick....

Outcome 7 becomes a part of how we do business

Embedding the outcomes based approach

- The Outcome Based approach will not automatically embed itself into the fabric of organisational life
- We have to take deliberate steps to ensure that Outcome 7 is infused into the organisation
- Poor reporting often symptomatic of outcome 7 not forming part of the organisational systems:
 - ▣ Not in APP – not implemented – not reported on
 - ▣ In APP – not clearly defined – skewed, poor implementation – not reported on fully
 - ▣ Lack of clarity as to definitions and point of measurement – no report / report not talking to indicators
 - ▣ Is adhoc in nature and seen as excess reporting

Embedding the outcomes based approach

- MER and Planning
 - ▣ All information provided by participating departments must be signed-off by the Department concerned – important for ownership
 - ▣ Retain and have evidence available for performance claimed
 - ▣ Refine the shared understanding of exactly what is being measured and why
 - ▣ Outcome 7 finds clear, unambiguous expression in planning documents of departments

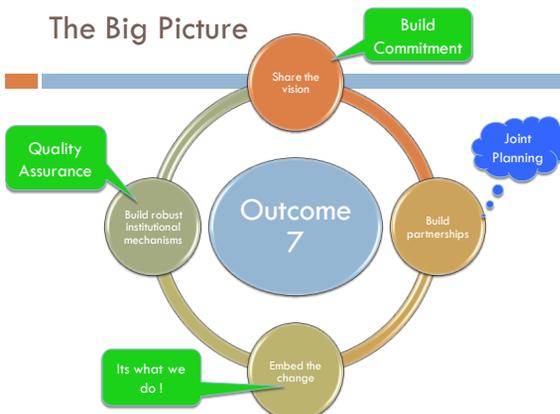
Embedding the outcomes based approach

- Delivery agreements are in place at a political level – should cascade into MOU's at DG-DG level
- Departments to appoint Output Leaders who spearhead their department's role in Outcome 7
- Develop synergy between O7 reporting and regular departmental, monthly, reporting regime
- Performance agreements of output leaders to be amended to include Outcome 7 responsibilities

Agree on Institutional Mechanisms

- TIF and Ministerial Implementation Forum
- CRDP institutions at provincial level
- Output leaders meetings with counter parts in other organisations

The Big Picture



Thank you